

Customer Care Message

Cisco WebEx: Security Updates Impacting WebEx APIs

Dear WebEx API Developer:

On September 30, 2016 between 7:00 p.m. and 11:59 p.m. PDT (GMT-7), Cisco will be enabling certain functionality on your WebEx service that will impact your integrated 3rd party applications. **You are required to take action by this date to prevent any outage.**

Upon request, Cisco can enable these changes in advance for you to test your changes. Cisco strongly recommends you enable these changes on your development site (provided through the Gold Developer Program) AND update/test your integrations several weeks in advance of **September 30, 2016**. If you are not part of the Gold Developer Program you should contact the third party application vendor to make sure your application is compliant with the changes below.

API Changes:

- 1. Require CSRF Token in URL APIs-** This change only impacts WBS 31 or later sites. If you have common applications integrated with WBS31 as well as WBS30 or WBS29 **then your integration is impacted.**

Beginning WebEx release WBS31, all URL APIs have capability to receive a new parameter called "CSRF". This parameter is currently optional. On **September 30, 2016** this parameter be **required** for all URL APIs. After this date any URL API call made without this parameter will result in "*Missing Or InvalidCSRFToken*" error.

Please review the [WBS 31 API release notes](#) for API details and sample code for making this change

Note: Cross Site Request Forgery (CSRF) is a type of malicious exploit where authenticated users can be misled into calling an API on your WebEx site without their knowledge. Above change is done to protect your users from CSRF threat.

- 2. Require TLS when accessing Network Based Recordings using NBR Web Services**
On **September 30, 2016** NBR Web Service APIs will be changed to accept only encrypted TLS based (https) connections. After this date NBR Service APIs will not be reachable via http connection.

Please contact webex-meetings-api-dev@cisco.com if you encounter any issues or have questions about the deployment. Please contact your Customer Success Manager to get these features enable before the September 30, 2016 deadline, or contact your third party application vendor to make sure your integration is compliant with these changes.

Failure to comply with the September 30, 2016 deadline could result in host account that are no longer able to schedule or start WebEx meetings when using an integration or the WebEx APIs.

Sincerely,
WebEx Customer Services
Cisco Systems, Inc.